



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

Patent Application

Inventors: **A.D. Flockhart**
E.P. Mathews
J.Z. Taylor
Case No.: **Flockhart 15-19-1**
Serial No.: **09/776,937** Group Art Unit: **2122**
Filing Date: **17 June 1999**
Examiner: **Chameli Das**
Title: **Customized Applet-On-Hold Arrangement**

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Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

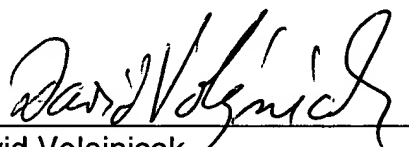
SIR:

TRANSMITTAL LETTER

Enclosed is a Petition for Extension of Time and Notice of Appeal in the above-identified application.

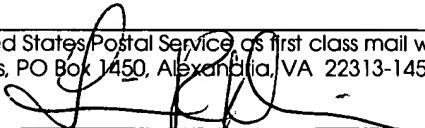
In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error.

Respectfully submitted,

By 
David Volejnicek
Corporate Counsel
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303-538-4154

Date: 5 March 2004
Avaya Inc.
Docket Administrator
307 Middletown-Lincroft Road
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

On 5 March 2004 Tina R. Wilson 
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